Thank you for your recent Class Ring order from our company. Listed below are questions and answers we feel beneficial toward your purchase.

<u>When will my student's ring be delivered?</u> This depends on how and when your student's order was placed. Contact our sales office at the toll free number above regarding delivery information.

Will I be notified of delivery? When Class Rings are completed and arrive in our office, delivery is set up with the school administration. Postcards will then be mailed to the address stated on the ring order form with the exact delivery date, time and payment options. Please note-while we do our best to give two weeks notification, this is not always possible. If your order was placed individually a postcard will be mailed to your home upon ring arrival in our office.

Can I make payments?

Payments can be made at any time and are greatly encouraged - you may either make payments online - MRMgradsales.com (under MAKE A PAYMENT) or you may call our office and pay directly by DEBIT/CREDIT CARD. We gladly accept: VISA, MASTERCARD, AMERICAN EXPRESS, DISCOVER.

1s making a payment

with my debit/credit card safe? When you contact our sales office to make a payment you will speak directly with one of our representatives who will take your payment information. Card information is not kept on file, thus it is completely safe.

<u>Can I mail payments?</u> YES! Payments must be mailed in the form of Money Order ONLY. Check payments are not accepted. Please include student's name & school on the Money Order.

